

# ***2025 Service Plan***

*Rider Experience and Operations Committee*

*10/3/2024*



# *Why we are here*

Provide a status update on restoring the temporary reductions implemented on Pierce Transit-operated ST Express in March 2024.

Request recommendation for Board approval for the Downtown Redmond Link Extension major service change to be implemented in Spring 2025.

# Recent South Corridor ST Express service reductions

In March 2024, we implemented a temporary 10% reduction on Pierce Transit operated service due to ongoing staffing challenges.

## Service Reductions by Route

<b>590*</b> (Tacoma - Seattle)	Downtown Tacoma stops and ~1/2 weekday trips suspended
<b>580*</b> (South Hill - Puyallup)	Route Suspended
<b>577</b> (Federal Way - Seattle)	All midday trips and most Sunday trips suspended
<b>578</b> (Puyallup - Seattle)	Some evening trips suspended
<b>594</b> (Lakewood - Seattle)	Some low ridership weekday and Sunday trips suspended

Riders reported crowding on routes serving Downtown Seattle and Tacoma

# ***We are planning to restore ST Express service***

***Pierce Transit has identified the resources to restore the temporary reductions in South King and Pierce counties effective March 2025***

Sound Transit will provide oversight and monitor readiness for the implementation of the March 2025 service improvements.

Until the trips are restored, we are addressing crowding by adjusting schedules and using high-capacity buses when ridership is highest.

We will continue to find opportunities to invest in south corridor service and track to Board established targets.

# Downtown Redmond Link Extension Service Plan

## 3.4-mile extension will serve two new stations on the 2 Line

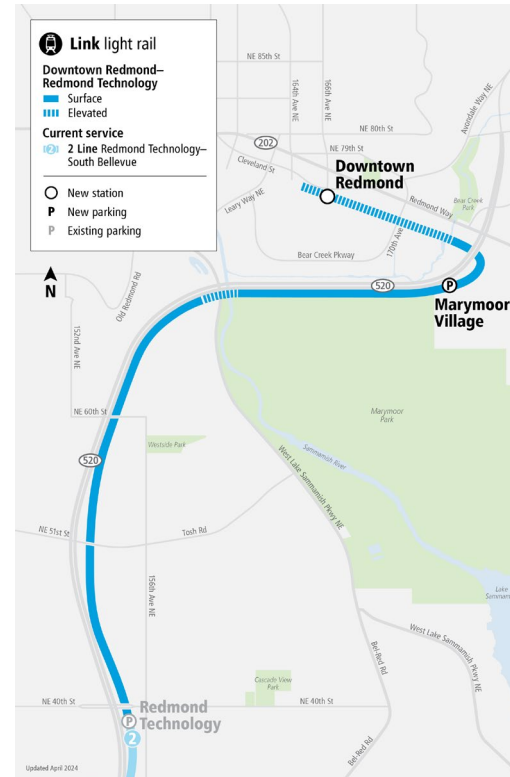
### Anticipated to open in Spring 2025

#### Continue existing 2 Line service levels

- Trains arrive every 10 mins all-day weekdays, Saturdays, Sundays
- Service operates 5:30am – 9:30pm
- 2 car trains

We project ridership between 6,900 and 8,200 average weekday boardings by Q4 2025

- Average weekday ridership on the initial 2 Line segment is around 6,000 (May – July).



# Results of Title VI analysis

- Board policy requires an equity analysis for each major service change.
- Approximately 6 months before service begins on new rail extensions, FTA requires additional **Service and Fare Equity (SAFE)** analysis.
- Title VI evaluations help ensure that ST activities do not result in disparate impacts for minority communities or represent a disproportionate burden on low-income populations.
- **Major Service Change analysis:** No disparate impacts or disproportionate burdens identified; no mitigations required.
- **Downtown Redmond Link Extension SAFE analysis:** No disparate impacts or disproportionate burdens identified; no mitigations required.

# Outreach Results

## *Strong support for restoring ST Express service and stops*

Online open house, survey, social media, CBO engagement and in-person outreach at transit hubs. Included materials in multiple languages.

- Many respondents indicated they are now using alternatives to transit for making trips between Tacoma and Seattle
- Vast majority of riders said service restoration would have a significant positive impact on their trips.

 **274** survey responses

 **3,475+** riders reached

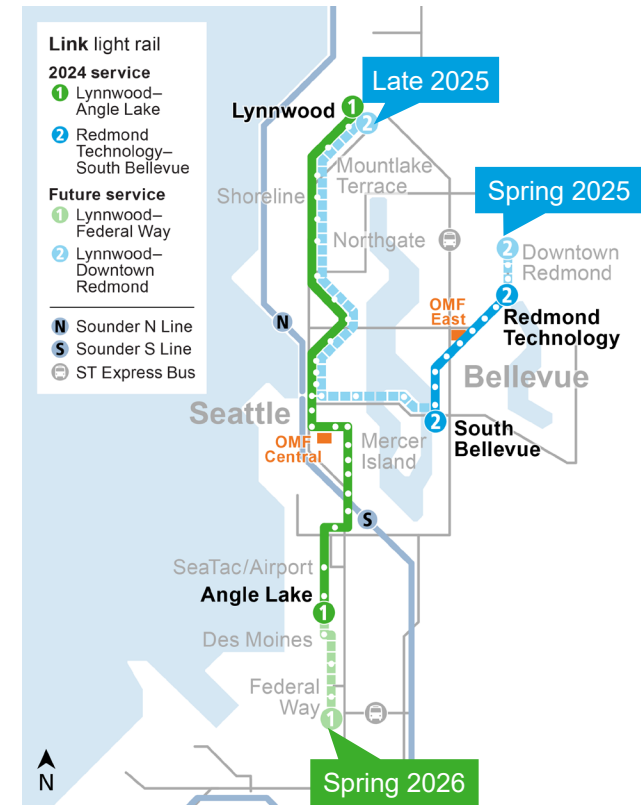
# Next steps: Continue to plan for the complete ST2 transit system

**October:** Board adoption of 2025 Service Plan in coordination with budget process.

## Spring 2025

- DLRE extension opening.
- Implement South Corridor ST Express service restoration.

**Ongoing:** Continue to update Board about service and propose 2026 Service Plan in October 2025.





# *Today's recommendation*

## *Today's actions:*

Recommendation for Board approval of the Downtown Redmond Link Extension major service change to be implemented Spring 2025.

*Thank you.*



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